

Bethel Church ...Online Giving

Frequently Asked Questions

Do I need a login to give?

Yes. But, if this is your first time giving to Bethel, you can easily create one by clicking "Register" on the left under "Don't have a login?" If you have given to Bethel before, please contact Bethel's Accounting office for your username and password by calling (408) 200-8944.

I have a user ID and Password, but cannot log in.

First try clicking the link "Have it emailed to you" under the "Forgot your password?" text on the left. If you are not successful with that step, please contact Bethel's Accounting Manager, Jo Boice, at (408) 200-8944.

When will my giving be posted to my account?

All giving records will be updated each Monday and will show up under the Contribution History tab the following Tuesday. If you do not see your gift listed in Contribution History the Tuesday following the date of your gift, please call Bethel's Accounting Manager, Jo Boice, at (408) 200-8944.

Should I give by Credit Card or by Electronic Funds Transfer from my Bank account?

Presently MasterCard & VISA credit cards are accepted. Also you can use your debit card or an electronic draft from a checking or savings account.

While we have opened up the use of credit cards for tithes, we still strongly encourage the use of electronic funds transfer rather than credit card for two primary reasons:

With electronic transfer, your entire gift goes to the church. When using a credit card, as much as 3% of your gift can go to the credit card company.

Although many pay off their credit cards each month, many also do not. We do not want to encourage someone to go into debt and pay interest on gifts given to the church.

Is online giving secure?

Absolutely! We use 128-bit SSL security, the same technology banks and financial institutions use. This site is PCI-compliant and certified daily to pass the FBI/SANS Internet Security Test.

Can I specify recurring contributions?

Yes, you can choose from a variety of options, ranging from quarterly to weekly, or you can even specify particular dates.

Can I designate where my gift goes?

Yes. You will have the following designations as easy options: Tithe, General Missions, Heartbeat (benevolence), Offering, Etc

Note: When making a Designated Missions gift, please use the "Memo" section to designate which ministries are to receive the gift. If more than one ministry is indicated, please specify the amount for each, otherwise the amount will be equally distributed.

Is online giving biblical?

Online giving lets donors prioritize by allocating a recurring gift as their first expense each month. However, Bethel Church offers this option as a matter of convenience only and does not encourage the use of credit cards that would lead to carrying an interest bearing balance.

If you have further questions, please contact Bethel's Accounting Manager Jo Boice at (408) 200-8944 or via email at Jo.Boice@bethel.org